

## Warranty

All merchandise is manufactured in accordance with our high industrial and design standards and is warranted to be free from defects of material and workmanship. This warranty covers goods under normal use and in service under conditions for which the merchandise was designed. All products must be placed in an environment consistent with that described in 'Storage by the Owner'. Our products, if maintained and cared for properly, will remain beautiful long past our warranty. Products are manufactured, shipped and installed specifically for each project and client. As such, return of products, for whatever reason, is not practicable and not permitted. Our obligation during the warranty period is limited to repair or replacement at our option. Wood surfaces must be cleaned only with water or an ammonia-based cleaner; use of other cleaning agents will void this warranty.

This warranty becomes null and void on any goods repaired or altered by any person not so authorized by TUOHY Furniture Corporation or any merchandise which has been subject to misuse, improper storage, negligence, or accident. Natural rubber products placed directly on our wood finish may cause discoloration of the finish and will void this warranty. No warranty is made when products are acquired for personal or residential purposes. We make no other warranties, either expressed or implied as to any matter whatsoever, including without limitation, the condition of the merchandise, its merchantability, or its fitness for any particular use or purpose. All claims will be processed by the Customer Service Department.

Our standard 10-year warranty covers all casegoods and conference tables manufactured by TUOHY Furniture Corporation. All seating and occasional tables carry a 5-year warranty. Limitations include:

### All Other Products, Parts, and Services:

#### 3 Years

Purchased parts including, but not limited, to electric height adjustable components and task lights (cords not included), other items may apply

#### 1 Year

All electrical power units above and below the surface and Pneumatic gas cylinders

#### 6 Months

All other products, parts, and services not listed above sold or furnished by TUOHY Furniture

### No Warranty

No warranty for consumable products such as light bulbs and other electrical products which are not under warranty. Tuohy is not responsible for damage or breakage occurring to glass and solid surfaces after delivery.

### Other Manufacturers' Products Warranty

#### Follows Manufacturers' Warranty

TUOHY will pass through any warranty supplied by other manufacturers to the extent possible including, but not limited to, upholstery, leather, appliances, and laminates

### Residential Orders

#### Manufacturer's Defect Only

Residential installs have warranty from manufacturer's defect through installation. No warranty applies after the initial installation.

### Color Variation of Natural Products

#### No Warranty

TUOHY Furniture will do our best to match all products ordered after initial install. When using natural products Tuohy cannot guarantee color or character of natural products.

THIS LIMITED WARRANTY ALSO DOES NOT COVER ANY DEFECTS DUE TO NORMAL WEAR AND TEAR, DAMAGE DUE TO MISUSE, ALTERATION TO THE PRODUCT, NEGLIGENCE, OR FOR ANY FAILURE OF THE PRODUCTS THAT RESULTS FROM EXTERNAL CAUSES SUCH AS: ACTS OF NATURE, PHYSICAL DAMAGE, EXPOSURE TO ADVERSE OR HAZARDOUS CHEMICAL OR OTHER SUBSTANCES, USE OF REACTIVE CLEANING AGENTS AND/OR HARSH CHEMICALS TO CLEAN THE PRODUCTS, ENVIRONMENTAL CONDITIONS, VANDALISM, FIRE, POWER FAILURE, IMPROPER POWER SUPPLY, EXTREME HUMIDITY LEVELS (HUMIDITY LEVELS SHOULD REMAIN BETWEEN 25% AND 55%), IMPROPER USE, INSTALLATION, HANDLING, ALTERATION, STORAGE, THE FAILURE TO ABIDE BY ANY PRODUCT CLASSIFICATIONS OR CERTIFICATIONS, OR FAILURE TO COMPLY WITH ANY APPLICABLE STANDARDS, CODES, RECOMMENDATIONS, PRODUCT SPECIFICATION SHEETS OR INSTRUCTION SHEETS, FAILURES OR PERFORMANCE ISSUES ARISING FROM USE OF THE PRODUCTS WITH THIRD PARTY PRODUCTS, PROCESSES, OR MATERIALS SUPPLIED BY ANY END USER OR THIRD PARTY.

Warranty is subject to change without notice