

TUOHY Furniture Corporation Warranty

Our products, if maintained and cared for properly, will remain beautiful long past our warranty.

Our standard 10-year warranty covers all casegoods and conference tables manufactured by TUOHY Furniture Corporation. All seating and occasional tables carry a 5-year warranty.

Limitations include:

All Other Products, Parts, and Services:

2 Years

Purchased parts including, but not limited, to electric height adjustable components, other items may apply

1 Year

All electrical power units above and below the surface, Pneumatic gas cylinders, and task lights

6 Months

All other products, parts, and services not listed above sold or furnished by TUOHY Furniture, including, but not limited to, glass and solid surfaces

No Warranty

No Warranty

No warranty for consumable products such as light bulbs and other electrical products which are not under warranty

Other Manufacturers' Products

Follows Manufacturers' Warranty

Warranty

TUOHY will pass through any warranty supplied by other manufacturers to the extent possible including, but not limited to, upholstery, leather, appliances, and laminates

Residential Orders

Manufacturer's Defect Only

Residential installs have warranty from manufacturer's defect through installation. No warranty applies after the initial installation.

Color Variation of Natural Products

No Warranty

TUOHY Furniture will do our best to match all products ordered after initial install. When using natural products Tuohy cannot guarantee color or character of natural products.

NOTES:

**Pricing valid 30 days from date of this quote, unless otherwise specified.

**Stain to Match charges: \$400 net or 5% of the net cost of applicable items, whichever is greater.

**Minimum order charge of \$175 NET for all orders under \$10,000 List.

**Freight charge of 3.0% of NET will be added to all Casgood, Conference table and Occasional Table orders (7.5% of NET for orders shipping to Texas). Inquire with Customer service for freight charges for Seating (varies by location).

**Field verification is the responsibility of the Dealer or Purchaser and should be reviewed for accuracy prior to placing an order.

**All orders are shipped FOB Chatfield Minnesota.

**Visible damage to crate or cardboard: Tuohy requires images of the packaging prior to being unpacked; the proof of delivery (POD) must to be signed damaged with the appropriate crates/pallets noted; require images of the damaged product- uninstalled- and require the product to remain uninstalled until the damage has been evaluate.

**Concealed damage claims: We require a POD signed clear, images of the packaging showing no damage, photos of the un-installed damaged product. Twelve-Day window to file concealed damage claims.

**Missing Crates or Pallets: We require a signed POD that indicates the crate/pallet missing.

THIS LIMITED WARRANTY ALSO DOES NOT COVER ANY DEFECTS DUE TO NORMAL WEAR AND TEAR, DAMAGE DUE TO MISUSE, ALTERATION TO THE PRODUCT, NEGLIGENCE, OR FOR ANY FAILURE OF THE PRODUCTS THAT RESULTS FROM EXTERNAL CAUSES SUCH AS: ACTS OF NATURE, PHYSICAL DAMAGE, EXPOSURE TO ADVERSE OR HAZARDOUS CHEMICAL OR OTHER SUBSTANCES, USE OF REACTIVE CLEANING AGENTS AND/OR HARSH CHEMICALS TO CLEAN THE PRODUCTS, ENVIRONMENTAL CONDITIONS, VANDALISM, FIRE, POWER FAILURE, IMPROPER POWER SUPPLY, EXTREME HUMIDITY LEVELS (HUMIDITY LEVELS SHOULD REMAIN BETWEEN 25% AND 55%), IMPROPER USE, INSTALLATION, HANDLING, ALTERATION, STORAGE, THE FAILURE TO ABIDE BY ANY PRODUCT CLASSIFICATIONS OR CERTIFICATIONS, OR FAILURE TO COMPLY WITH ANY APPLICABLE STANDARDS, CODES, RECOMMENDATIONS, PRODUCT SPECIFICATION SHEETS OR INSTRUCTION SHEETS, FAILURES OR PERFORMANCE ISSUES ARISING FROM USE OF THE PRODUCTS WITH THIRD PARTY PRODUCTS, PROCESSES, OR MATERIALS SUPPLIED BY ANY END USER OR THIRD PARTY.

Warranty is subject to change without notice